



1. The first step is to identify the problem or goal. This involves understanding the current situation, identifying the key issues, and determining the desired outcome.

3 polling the printer.

5     9. The method of claim 8 wherein the polling step comprises:

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9 querying an SNMP object.

11     **11.** The method of claim 8 wherein the polling step comprises:

13        sending the print job to the printer.

15     **12.** A computer readable medium on which is embedded a computer program, the  
16     program comprising one or more instructions for performing a method of printing N  
17     collated copies of a document on a printer, N being an integer greater than one, the  
18     method comprising:

21 if the printer has insufficient capacity, then performing the following step N times:

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1     **15.** The computer readable medium of claim 12 further comprising:  
2         storing a copy of the document.

4    **16.** The computer readable medium of claim 12 wherein the determining step comprises:  
5            sending to the printer a print job requesting N collated copies of the document; and  
6            awaiting receipt from the printer of a message regarding the sufficiency of the  
7    printer's capacity.

9     **17. The computer readable medium of claim 16 wherein the awaiting step comprises:**  
10         **polling the printer.**

12 **18.** An apparatus for processing an incoming print job requesting N collated copies of a  
13 document on a printer, N being an integer greater than one, the apparatus comprising:

14           a memory configured to store the document;

15 a spooler, connected to the memory, configured to send an outgoing print job to  
16 the printer;

17 a status agent configured to receive from the printer information regarding whether  
18 the printer has sufficient capacity to collate the document; and

19 a control logic, connected the spooler and the status agent, the control logic  
20 controlling the spooler on the basis of the information regarding whether the printer has  
21 sufficient capacity to collate the document.

23     **19.** The apparatus of claim 18 further comprising:

24           a receive port, connected to the memory, by which the incoming print job can be  
25   received.

27     20. The apparatus of claim 18 wherein the capacity is a memory capacity, and wherein  
28     the control logic is configured to control the spooler to send a single copy of the document  
29     to the print N times if the status agent determines that the printer has insufficient memory  
30     capacity.